



Drought and Flood Agency Corporate Plan 2020-21 to 2023-24 Performance Framework

Purpose			
To provide strategic leadership and coordination of the Australian Government's response and recovery assistance to communities affected by drought and 2019 Monsoon Trough. The Agency advises Government on the timeliness, effectiveness and delivery of existing programs, as well as strategies that enable communities to be better positioned to respond to future drought and natural disasters.			
Objectives			
Response and Recovery		Consult and Advise	
Coordinate, communicate and collaborate with stakeholders to enable the delivery of Australian Government support to affected families, primary producers, businesses and communities so that they can recover from the impacts of the drought and 2019 Monsoon Trough.		Engage with stakeholders to inform the development of advice to the Government on Australian Government policies and measures which enable families, primary producers, businesses and communities to be better positioned for future droughts and natural disasters.	
Activities			
<p>Coordinate with partners and stakeholders, including Local Governments, community groups, not-for-profit and advocacy groups, to deliver assistance to affected families, primary producers, businesses and communities.</p>	<p>Communicate with affected families, primary producers, businesses and communities to provide them with information on the support available, and preparedness strategies for the future.</p>	<p>Engage, Consult and Collaborate with stakeholders to understand their experiences, requirements and concerns, and inform the streamlining of processes and development of future policy settings and deliverables.</p>	<p>Advise Government, using reliable data and information, on drought and North Queensland flood conditions, to support the optimisation of Australian Government assistance for recovery and long term preparedness.</p>

Performance Measure	Target	2020-21	2021-22	2022-23	2023-24	Data Source and Methodology
<p>Performance Measure 1 Affected communities utilise Australian Government assistance contributing to their recovery and strengthening their preparedness for the next drought or natural disaster.</p>	<p>Target 1.1 Recipients of Australian Government flood assistance indicate that it has assisted their recovery and they are better prepared for future natural disasters.</p>	X	X	X	X	<p>Survey by a third party to evaluate whether assistance has contributed to recovery and strengthened preparedness.</p> <p>Program reports from delivery partners on the uptake of flood assistance.</p>
	<p>Target 1.2 Recipients of Australian Government drought assistance indicate that it is supporting them through the current drought and that it will assist them to be better prepared for future droughts.</p>	X	X	X	X	<p>Survey by a third party to evaluate whether assistance has supported them through the current drought and contributed to future preparedness.</p>
	<p>Target 1.3 Deliver the Drought Community Outreach Program, which includes holding at least 50 events across Australia attended by at least three partner agencies.</p>	X				<p>Statistics from each Drought Community Outreach event demonstrating delivery through:</p> <ul style="list-style-type: none"> the number of partner agencies that attended how many people spoke to each partner agency the number of applications for assistance received as a result of attending the event.
<p>Performance Measure 2 The Agency provides leadership in the coordination of Australian Government assistance to drought and North Queensland flood affected communities.</p>	<p>Target 2.1 Lead and report on the implementation of Australian, State and Territory government obligations under the National Drought Agreement.</p>	X	X	X	X	<p>Progress and outcomes monitored through an Annual Report on the implementation of the National Drought Agreement which is provided to National Cabinet through the Agriculture Ministers' Forum (AGMIN) Drought Working Group.</p>
	<p>Target 2.2 Oversee a whole-of-government response to drought including implementation of the Australian Government's Drought Response, Resilience and Preparedness Plan, in accordance with agreed actions.</p>	X	X	X	X	<p>Monthly reports to the Minister on the progress of measures underpinning the Plan.</p>



Performance Measure	Target	2020-21	2021-22	2022-23	2023-24	Data Source and Methodology
	Target 2.3 Deliver on the Strategy for long-term recovery (the Strategy) for those areas impacted by 2019 North Queensland monsoon event.	X	X	X	X	Implementation plans that outline the priority activities, timeframes and funding sources to achieve the strategy's objectives are approved by June 2021, following which a monitoring and evaluation framework will be implemented.
Performance Measure 3 Increased community awareness of Australian Government assistance for drought and North Queensland flood affected communities.	Target 3.1 Increase access to, use of, and functionality of the <i>National Drought Map</i> .	X	X	X	X	Website metrics and user feedback that demonstrate an upwards trend in access and usage year on year.
	Target 3.2 Develop and implement <i>Recovery Connect</i> to simplify and streamline access to Australian Government information and services associated with drought and the 2019 North Queensland monsoon event.	X	X	X	X	Website metrics and user feedback to determine whether <i>Recovery Connect</i> is easy to access and the information is of benefit to users.
	Target 3.3 Lead a whole-of-government approach to North Queensland flood and drought related communications, through: <ul style="list-style-type: none"> promotion of Australian Government assistance available in impacted regions social media campaigns that encourage the uptake of Australian Government assistance measures. 	X	X	X	X	Website and social media metrics to identify level of online engagement. Survey by a third party to evaluate the effectiveness of the whole-of-government communication approach by directly engaging with those in affected communities.
	Target 3.4 Regional Recovery Officers effectively engage with affected communities and stakeholders on support and assistance available, including on strategies to be better prepared for future droughts and natural disasters.	X	X	X	X	Metrics on Regional Recovery Officer engagement activities, including number of engagements per month, presentation/conference attendance and social media engagement.
Performance Measure 4 The Agency contributes to better outcomes through improved collaboration in the design and delivery of assistance across all levels of government and with the charity sector.	Target 4.1 Improved collaboration across all levels of government, as well as charities, in the design and delivery of assistance to individuals, businesses and communities impacted by drought and the 2019 North Queensland monsoon event.	X	X	X	X	The Agency holds two Minister's Roundtable on Drought, two AGMIN Drought Working Group, 18 charities Roundtables, 12 National Partnership Agreement Steering Committee meetings and a national level Not-for-Profit roundtable, with positive feedback from attendees.
Performance Measure 5 The Agency delivers timely, coordinated and robust advice to government to improve the circumstances of drought and North Queensland flood affected communities.	Target 5.1 Quality and timeliness of advice received supports the Government to respond to conditions on the ground.	X	X	X	X	Key reports to Government are delivered within agreed timeframes. Agreed timeframes are determined by Government for each report. Monthly Brief to the Minister on Drought and Flood measures is delivered within agreed timeframes. At least 85% of responses to requests for briefs and ministerial correspondence are delivered within agreed timelines.
	Target 5.2 Advice and options provided by the Agency to government, by 30 June 2021, to address any identified gaps and potential improvements in the Australian Government's drought response.	X				